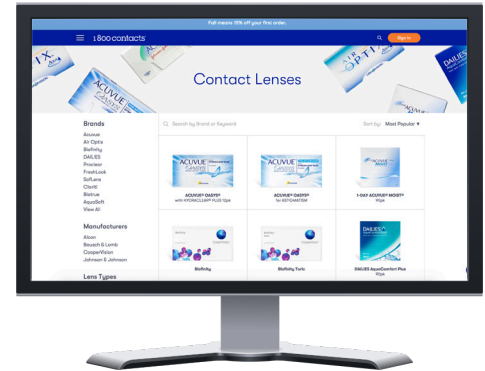


A new way to use vision benefits online

You can offer your customers an in-network online shopping solution that includes seamless integration with vision benefits and automatic claims submission through our new relationship with **1-800contacts.com**.



1800contacts®

1-800 Contacts is the most recognized online contact lens retailer in the industry. They have an established reputation for their customer service, backed by an industry-leading Net PromoterScore of 76.

- 60% market share in the online contact lens market
- **Most extensive inventory with 98% orders in stock** including spherical, astigmatism/toric, multifocal, colored, and transition lenses from every major manufacturer – Alcon, CooperVision, Johnson & Johnson, and Bausch & Lomb
- Over 100k SKUs
- Multiple distribution centers across the country to improve delivery speed
- Ease of ordering with 2-click reorders
- Mobile app and prescription upload
- Best-in-class service and delivery speed
- 24/7 live customer service: 90% of calls answered in 10 seconds or less
- Live calls/chats with the highest service levels in the industry
- Pay-over-time solution

When can you expect these changes?

Both companies will be brought in-network for most of our Commercial Group and Commercial Third-Party business on March 4, 2020.

For additional information, please contact your client manager.